



HOME OWNER GUIDE

New Home Troubleshooting

PLUMBING

Problem: Sump pump malfunction

Remedy: Make sure your sump "pit" is clean of debris that may have accumulated and may be blocking the outlet pipe.

Problem: Sound emanates throughout house when exterior hose bibs are turned on

Remedy: The backflow preventor needs replacing.

Problem: Toilet appears not to flush properly

Remedy: In order to preserve water consumption, the industry is required to install low flush toilets. A good tip is to hold down the lever for a few extra moments when flushing.

Problem: Toilet runs on

Remedy: Lift tank lid and inspect that the chain or cord to the valve flapper has not come loose.

Problem: Ticking sounds coming from walls

Remedy: This is created from drainpipes which expand and contract when heating up or cooling down. This is a common occurrence.

Problem: Leak in plumbing water lines (Plastic Pipes)

Remedy: The kitchen sink and toilets have shut off valves. Turn off water valve where necessary and if this is not effective follow the recommended procedure. Cold water line leak – Shut off valve at water meter. Hot water line leak – Shut off valve at hot water tank.

Problem: Leak in plumbing drain lines

Remedy: Discontinue use of that particular fixture until repaired.